## 2023

# **Marketing Scorecard**

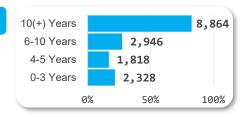
## **Success Credit Union**

Data Current as of: 6/12/2023

Credit Union Overview		Network	
Total Members	15,956		13,123
Members w/ any Loan	4,165	26%	38%
Members w/ a Credit Score*	10,992	69%	84%
Mbrs w/ a Checking Acct	5,759	36%	63%
Members w/ a CD	396	2%	4%
Members w/ ACH Deposit	6,242	39%	62%
Mbrs w/ an Email Address	12,158	76%	80%

Membership Averages		Network
Average Age	55	50
Average Tenure	17	15
Average Credit Score*	652	628
Average Saving Balance	1,952	2,456

#### **Membership Tenure**

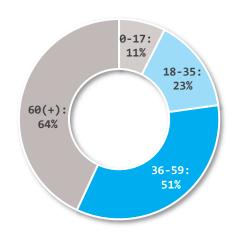


### **Marketing Opportunities**

Self-Service Opportunities			Network
Members w/ OLB	3,577	22%	26%
Members w/ Mobile Banking	5,640	35%	45%
Members w/ eStatements	8,439	53%	55%
OLB but no Mobile Banking	1,524	10%	9%
OLB but no eStatements	847	5%	2%
Email but no OLB	6,043	38%	23%

Share and Share Draft Opportunities		
Savings Bal. of \$500-\$999	1,826	11%
Savings Bal. of \$1,000-\$4,999	542	3%
Savings Bal. of \$5,000(+)	1,345	8%
Checking but no Debit Card	301	2%

#### **Age Composition**



Top 3 Loan Categories		
01	Personal Loan	
61	Used Auto	
A4	VISA Rewards 22.99%	

Credit Quality Review *		
Tier 1: 720+	3,261	20%
Tier 2: 680 - 719	1,368	9%
Tier 3: 650 - 679	836	5%
No Score Available	978	6%

Members WITHOUT any Loan*		
Tier 1: 720+	1,619	10%
Tier 2: 680 - 719	853	5%
Tier 3: 650 - 679	397	2%

Members WITH an Existing Loan*			
Tier 1: 720+	1,642	10%	
Tier 2: 680 - 719	515	3%	
Tier 3: 650 - 679	439	3%	





# **Marketing Scorecard**

### **Success Credit Union**

Data Current as of: 6/12/2023

#### **Top Findings: Your Members**

- Top findings of your members. Notable highs or lows in averages for your credit union, can be compared to last quarter or newly included Network Statistics. This section typically includes 3-5 points of interest.
- Top findings of your members. Notable highs or lows in averages for your credit union, can be compared to last quarter or newly included Network Statistics. This section typically includes 3-5 points of interest.
- Top findings of your members. Notable highs or lows in averages for your credit union, can be compared to last quarter or newly included Network Statistics. This section typically includes 3-5 points of interest.
- Top findings of your members. Notable highs or lows in averages for your credit union, can be compared to last quarter or newly included Network Statistics. This section typically includes 3-5 points of interest.

#### **Recommended Next Steps**

Notable Marketing Opportunity your credit union can take action on.
Recommendations also include information to back up the recommended Marketing Opportunity and a service Xtend offers to assist with acting on your data.

Ask us how we can help you get started!

Notable Marketing Opportunity your credit union can take action on.
Recommendations also include information to back up the recommended Marketing Opportunity and a service Xtend offers to assist with acting on your data.

Ask us how we can help you get started!

Want to see your data in action? Contact Xtend Data Analytics

